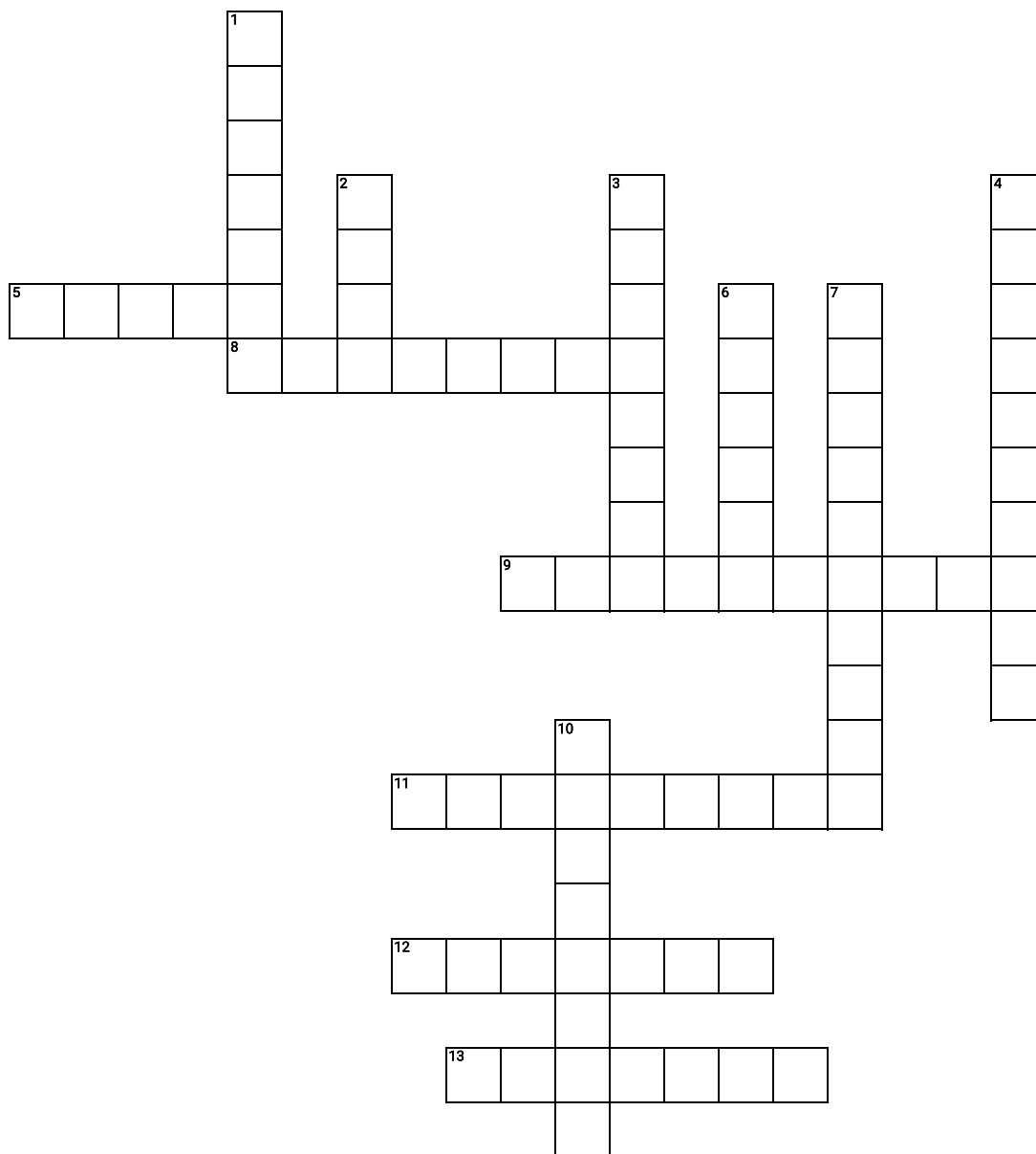


Crossword



Across

- 5. Let buyers be the _____ of whether a neighborhood is a good fit for them
- 8. _____ occurs when a person or company tries to influence a buyer or seller's decision
- 9. Never show a limitation or _____
- 11. _____ is a systemic discriminatory practice that effectively segregates parts of a city or county and undervalues property owned by a targeted group
- 12. Comply with laws and NAR _____ 10
- 13. Use great _____ when discussing matters which might be discriminatory

Down

- 1. Attend _____ on fair housing and diversity
- 2. The best way to avoid a fair housing complaint is to treat every one the _____)
- 3. Be careful of your use of _____ (when it comes to property listings)
- 4. Be _____
- 6. Always use an _____ form when meeting buyers and sellers for the first time
- 7. The best time to address what you can and can't do is during the _____ sessions
- 10. Apply the _____ rule to treat people how they want to be treated