

2020 Professional Standards Stats

Complaint	Number
Ethics Complaints Filed	87
Ethics Mediations Held	8
Ethics Hearings Held	36
Citation Accepted	1

Ombudsman Requests	19
Unresolved Ombudsman Requests	1

Arbitrations Filed	14
Successful Mediations	12
Requests to Mediate Filed	2

2019 Professional Standards Stats

Complaint	Number
Ethics Complaints Filed	39
Ethics Mediations Held	1
Ethics Hearings Held	15
Citation Accepted	0
Held in Abeyance	2
Appeal Hearings	2

Ombudsman Requests	34
Unresolved Ombudsman Requests	5

Arbitrations Filed	9
Successful Mediations	9
Requests to Mediate Filed	4