

2018 Professional Standards Stats

Complaint	Number
Ethics Complaints Filed	13
Ethics Mediations Held	1
Ethics Hearings Held	4

Ombudsman Requests	7
Unresolved Ombudsman Requests	1

Arbitrations Filed	1
Successful Mediations	
Requests to Mediate Filed	1

2017 Professional Standards Stats – 69 cases

Complaint	Number
Ethics Complaints Filed	42
Ethics Mediations Held	2
Ethics Hearings Held	18

Ombudsman Requests	19
Unresolved Ombudsman Requests	1

Arbitrations Filed	8
Successful Mediations	8
Requests to Mediate Filed	2

2016 – 66 cases

2012 – 36 cases

2015 – 52 cases

2011 – 29 cases

2014 – 41 cases

2010 – 27 cases

2013 – 36 cases