

STATE OF ARIZONA DEPARTMENT OF REAL ESTATE

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GOVERNOR

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TEAM - "TOGETHER EVERYONE ACHIEVES MORE"

TO: ALL ARIZONA DESIGNATED BROKERS AND SELF-EMPLOYED BROKERS

FROM: COMMISSIONER JUDY LOWE

SUBJECT: VOLUNTARY AUDIT SURVEY

DATE: FRIDAY APRIL 26, 2013

By now all Arizona real estate Designated Brokers ("DB") and Self-Employed Brokers ("SEB") should have received a survey from the Department of Real Estate (the "Department") through their email address or by mail. If you are not in receipt of the survey please contact the Department at (602) 771-7799.

After listening to concerns voiced by the industry about this informational survey, I feel that it is necessary to clarify a few points. The survey was created for the Department to address questions brought to the Department by licensees and members of the public through phone calls, E-mails, stakeholder meetings, and through our message center. The survey will allow the Department to update the online renewal system to reflect the 30 hour continuing education requirement for associate brokers and delegated brokers pursuant to SB 2357 enacted in 2012. Additionally, this data will allow the Department to better focus our limited resources.

While I continue to believe that the Commissioner has the authority to request this information, I understand that the Department must acknowledge the concerns of the industry to encourage participation. To that end, please keep in mind that:

- 1. Participation is voluntary. Recipients may answer any or all of the survey questions;
- While brokers who do not respond to the survey will receive follow-up E-mails encouraging them to do
 so, the Department will not take audit or enforcement action against a licensee because of responses to the
 survey or a refusal to participate. Furthermore, all ADRE audit scheduling will continue according to
 current processes;
- 3. If you have questions about the survey I invite you to call Sarah Dobbins, Chief of Staff (602) 771-7766 or Louis Dettorre, Legislative Liaison (602) 771-7769.
- 4. Full participation will assist the Department's attempt to work toward addressing the above issues and will help the ongoing effort of serving the real estate industry and protecting the public.

You are aware as a broker that the ADRE requests information of Designated Brokers and Self-Employed Brokers every two years through the Broker Audit Declaration. The Department and the Industry strive to protect and serve the public. It is this same public that is vital to the economic health of the State of Arizona. I ask you for your support in the Department's efforts.

Sincerely,

Commissioner

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