

# PROPERTY MANAGEMENT BOOTCAMP

**CE: 3 HRS CONTRACT LAW & 3 HRS DISCLOSURE** CE Issed by AAR  
(FULFILLS THE BOOTCAMP COURSE FOR CRPM AND ROW 12 FOR GRI)



**FRIDAY, JULY 26**  
9:00AM - 4:00PM



**WEST USA - N PHX**  
2355 W. UTOPIA RD  
PHOENIX, AZ 85027

NO REFUNDS  
AFTER  
7/16



## PRICING

REALTOR® MEMBER  
\$69 THRU 7/22 | \$89 AT DOOR

NON-REALTOR® MEMBER  
\$89 THRU 7/22 | \$109 AT DOOR

**LINK TO REGISTER:**  
[aaronline.com/calendar/view-event/?id=1945](http://aaronline.com/calendar/view-event/?id=1945)

To succeed in property management, it is essential that you understand the basics:

- Accounting issues; keeping accurate records for both the landlord and tenant
- Managing service orders, such as repairs; tracking the services for completion, and assigning invoices to the correct properties
- Financial accountability; keeping accurate records and being able to provide itemized records for both landlords and tenants
- The Landlord/Tenant Act itself – knowing it inside and out; understanding the rights of both landlords and tenants
- E&O coverage at the brokerage for property management services

### MEET YOUR INSTRUCTORS:



**SUE  
FLUCKE**

Sue Flucke has been in real estate for almost 30 years and is an associate broker and property management veteran. Sue Flucke is Co-Director of Coaching & Associate Broker for West USA Realty. She was the 2019 President and past Board member of the Phoenix REALTORS®, 2013 Past President of the Arizona REALTORS® & current Director of AAR, and a past Director of the NAR®.



**DENISE  
HOLLIDAY**

Attorney Holliday has engaged in Landlord/Tenant practice since 1996. She is a Justice of the Peace Pro Tem and Superior Court Pro Tem. She is a certified instructor for the Department of Real Estate, Arizona REALTORS® Property Management Institute, and the National Association of Real Property Managers.

#### CERTIFIED RESIDENTIAL PROPERTY MANAGER:

Arizona REALTORS® certification program is dedicated to property management and offers classes that you can use for your real estate license renewal. This program was designed to hone your knowledge and skills in topics that relate to your day to day business as a property manager.

To learn more, visit [www.aaronline.com/increase-knowledge](http://www.aaronline.com/increase-knowledge).

Arizona REALTORS® | 255 E Osborn Rd., Suite 200, Phoenix, AZ 85012  
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*\*This certification program is not affiliated with or endorsed by the National Association of REALTORS®*

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